

## **BHC UPDATES DURING STATE OF PUBLIC EMERGENCY DUE TO COVID-19**

The Botswana Government has declared a State of Public Emergency for the coming 28 days with effect from midnight on April 2nd, 2020 to combat the spread of the Corona virus in the country. In line with these Government interventions, the Botswana Housing Corporation (BHC) has come up with measures to protect its employees, Customers and stakeholders from the risk of being infected and or even spreading the virus at the workplace. Therefore, the Corporation has put in place the following measures for the duration of the State of Public Emergency:

### **1. SUSPENSION OF ALL BHC OPERATIONS DURING THE STATE OF PUBLIC EMERGENCY**

The Corporation's operations will be suspended for the duration of the State of Public Emergency. This therefore means that all BHC offices across the country will be closed and services will not be available throughout the 28-day period. Contractors engaged on all BHC projects will also not be on duty throughout this period. Only minimal emergency maintenance services such as pipe bursts and sewage blockage will be rendered on a case by case situation.

### **2. MAINTENANCE STANDBY FOR EMERGENCY WORKS**

All BHC Maintenance Supervisors and Inspectors will be on standby to arrange for emergency maintenance works on pipe bursts and sewage blockages only. All maintenance works will be suspended during this period. The BHC Call Centre will be open for the duration of the State of Public Emergency for reporting purposes only. Below are the contact details for all Maintenance Supervisors for the two BHC regions;

#### **SOUTHERN REGION**

Ms. Warona Kgobetsinyana 71639571  
Mr. Elliot Lekhori 71336739

#### **NORTHERN REGION**

Mr. Mpho Setshwane 71610053  
Mr. Gosegomang Machaya 77003455

### **3. ELECTRONIC BANKING SERVICES FOR ALL PAYMENTS**

To help prevent the spread of Coronavirus, Tenants/ customers are advised to use mobile and internet banking for their rental payments and all other payments. The Corporation's banking details are provided below.

#### **FIRST NATIONAL BANK BOTSWANA (FNBB)**

**Account Name:** Head office collection  
**Account No.:** 62372575765  
**Branch Name:** Main  
**Reference:** Customer No./Tenant Name

The Corporation will continuously monitor the situation and provide updates on any changes with regards to its operations for the duration of the State of Public Emergency. We further encourage our customer and indeed the nation to join hands with the Government to help stop the spread of COVID-19. For more information please contact the following;

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